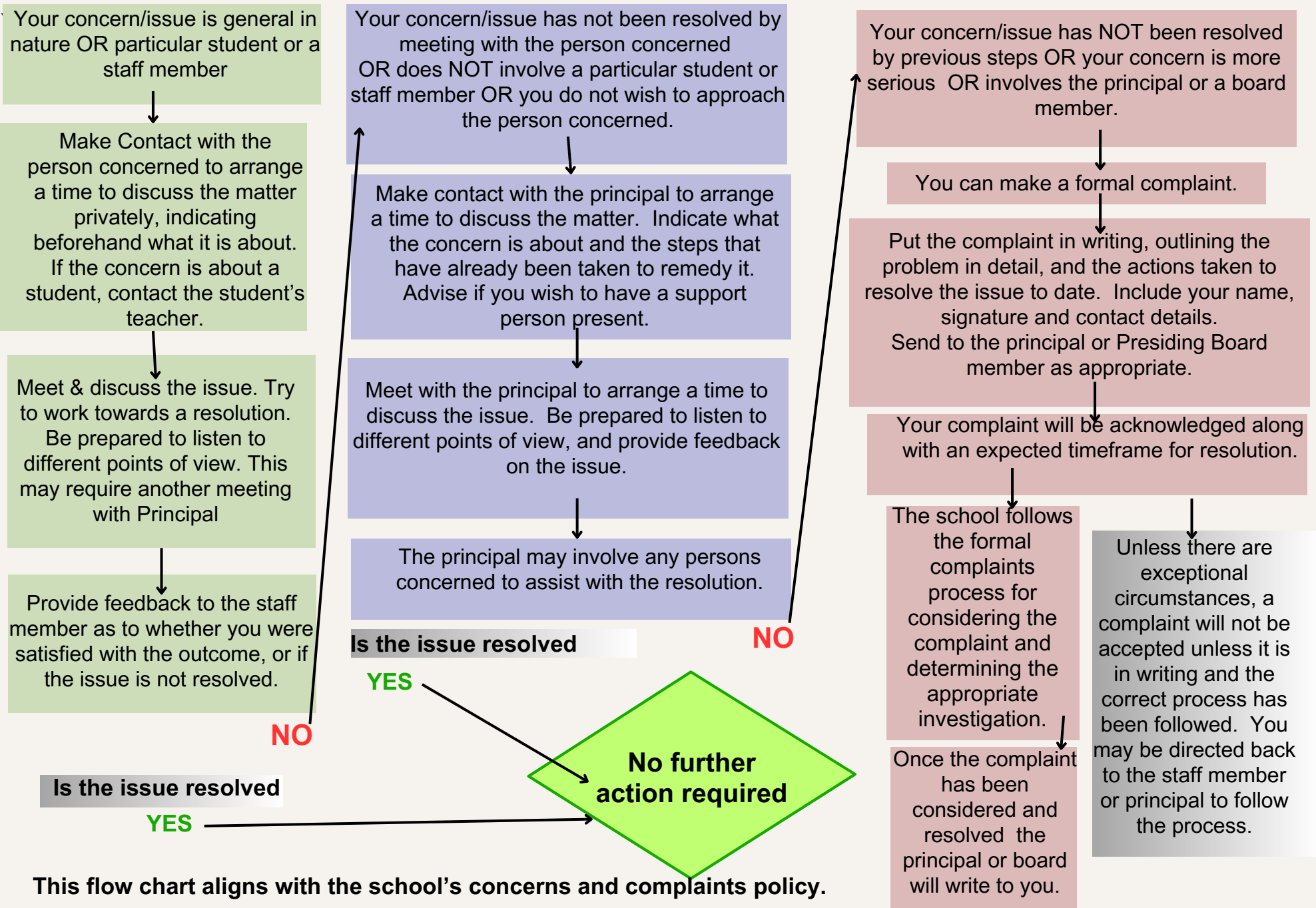




# CONCERNS & COMPLAINTS PROCESS

MOST CONCERNS CAN BE RESOLVED INFORMALLY BY DISCUSSIONS WITH THE PEOPLE CONCERNED



This flow chart aligns with the school's concerns and complaints policy.